

## Time Please!

# Free responsible alcohol sales refresher training - Preventing and dealing with drunkenness



Time Please! aims to help premises and events create safer drinking environments by preventing and dealing with drunkenness. The one hour refresher session aims to provide managers and their staff with:

1. General awareness of the effects of alcohol and a refresher on your responsibilities under the Licensing Act 2003
2. Practical ideas that can help staff to intervene early and prevent the need to refuse service at a later stage
3. Support for staff to deal with a person who is drunk to support a consistent approach to recognising drunkenness and refusing service across the City

Training is provided for managers and relevant staff and is accompanied by a free retailer pack containing **customer signage**, **pocket checklists for staff**, and **refusal advice in a tear-off pad**.

For more information contact: **Liz Burns** (Public Health Development Advisor-Alcohol)

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Public Health Development Service September 2011